

Rehabilitation Client Satisfaction Questionnaire

Animal Medical Center

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Client:

Hayden Warzek
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No Pet Assigned

Rehabilitation Client Satisfaction Questionnaire

For the following questions, please choose a score on a scale of 1-5, with '1' being the lowest possible mark and '5' being the highest.

1. How would you rate the ability to schedule an appointment?

- 1 2 3 4
 5

2. How would you rate the amount of time your rehabilitation doctor spent with you and your pet?

- 1 2 3 4
 5

3. How well did your doctor explain the findings of your pet's initial evaluation?

- 1 2 3 4
 5

4. How would you rate our concern for your questions and worries?

- 1 2 3 4
 5

5. Overall, how would you rate your experience during this visit?

- 1 2 3 4
 5

6. How would you rate the courtesy and friendliness of the doctor?

- 1 2 3 4
 5

7. How would you rate your confidence in the skill of your doctor?

- 1 2 3 4
 5

8. How would you rate the degree to which our outpatient therapy services have helped you and your pet progress towards your goals?

1

2

3

4

5

9. For the following question, please choose a score on a scale of 1-10, with '1' being the lowest possible mark and '10' being the highest.

10. "My treatment goals were achieved, and I would recommend this service to others with similar issues." How much would you agree with this statement?

1

2

3

4

5

6

7

8

9

10